

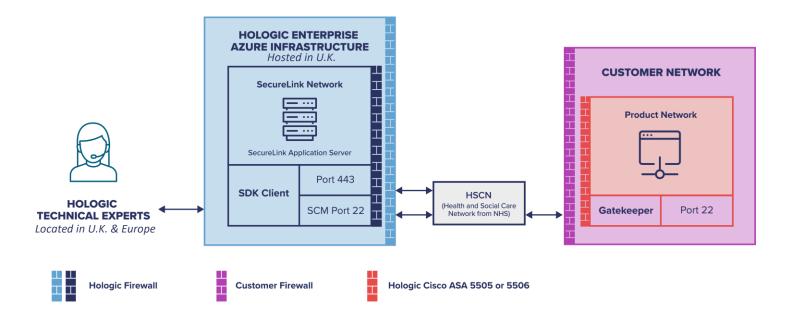
Unifi[™] Connect Platform Security White Paper

Addendum U.K.

GDPR Compliance - United Kingdrom

The Unifi Connect platform has been created with GDPR in mind and ensures that patient data remains confidential and secure. All data received from the system is strictly technical information that is relevant to support the system and needed to ensure the highest uptime.

On top of this, the data collected through Unifi Connect will only flow in U.K. and Europe and no data will be shared outside of Europe. For customers in United Kingdom, the data will be collected in a Microsoft Azure hosted data centre located in the U.K. A dedicated separate data server has been set up in United Kingdom. The platform has been implemented in accordance with HSCN standards and requirements.



Only authorized U.K. and European technical support team members will have the ability to access the system remotely. Before they can log in remotely to the system, the agent will call the customer to ask if and when we can access the system. Only when the customer grants this access, do we initiate a secure, encrypted connection to their system enabling the agent to establish the remote session. In addition, the platform records audit trails to allow visibility of who has accessed the system at any time.

*Only in case of server issues will there be a possibility for data transfer outside of EU or U.K. for troubleshooting



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